



## **PACKAGE POLICY** **2012 SEASON**

### **GOLF**

#### **Golf**

All players' names, official handicaps and home clubs must be disclosed to the Club.

Maximum Handicap requirements are:

Ladies: 36/ Gentlemen: 24

#### **Pace of Play**

To ensure that all golfers enjoy their experience at Old Head, the maximum time permitted to play 18 holes is 4 hours and 30 minutes. This policy is enforced by the Outside Services staff.

#### **Caddies/Carts/Trolleys**

Old Head Golf Links was designed as a bag carrying course where Guests are encouraged to walk with a Caddy. The layout of the course simply encourages you to enjoy the shortest and most dramatic routes between greens and tees on foot.

The following options are available:

- ✦ **Caddy**: caddies should be requested in advance. However, there is no guarantee of availability on the day of play.
- ✦ **Golf cart**: fore caddies are available to accompany carts. Golf carts should be requested in advance and are subject to availability. NB: golf carts are restricted to cart paths at all times.
- ✦ **Pull/Electric trolleys**: are permitted but not available for hire at the Club.

Payment of caddy (cash only) and golf cart fees are the sole responsibility of the golfer.

#### **Dress Code**

Appropriate golf attire is required. Denim, sleeveless shirts and trainers/sneakers are not permitted at Old Head. Caps/Hats are not permitted in the restaurant. The Club reserves the right to refuse access to the Clubhouse/Course to anyone dressed inappropriately.

#### **Points to note**

- ✦ Directions to the club are available on our website [www.oldhead.com/rates-reservations/directions/](http://www.oldhead.com/rates-reservations/directions/)
- ✦ Single golfers and two-balls may be obliged to team up with other golfers to make a four-ball.
- ✦ Golfers should be ready to play golf at least 30 minutes ahead of the appointed tee time. The driving distance from Kinsale to Old Head is 20-25 minutes.
- ✦ Warm-up range, chipping area and putting green available for use prior to golf.
- ✦ To facilitate late arrivals, you may be asked to move slightly from your confirmed time.
- ✦ Dinner is served in Old Head's 'de Courcey' 5-star Restaurant. Reservations are recommended. Breakfast and lunch are served in the stunning 'Lusitania' Bar.
- ✦ The Turn is our on-course dining service with specialities to go. A beverage cart is available for refreshments on the golf course.
- ✦ Mobile/Cell phones are not permitted on the golf course.
- ✦ Helicopter landing facilities are available at the Club.
- ✦ Non-golfers are not encouraged to accompany golfers on the course.
- ✦ Please note that there are no ATM/Cash dispensing facilities at the Club. A Bureau de Change is available however.
- ✦ Children under the age of 12 are not permitted in the suites, in the clubhouse or on the golf course and must be neatly dressed and supervised by an adult at all times.
- ✦ Children under the age of 16 are not permitted in the bar or restaurant after 9 pm.
- ✦ The Club does not accept responsibility for loss of or damage to personal property.

### **ACCOMMODATION**

#### **Suite Check In/Check Out**

Our guest check in time is 3 pm. Guests arriving early who wish to ensure that their accommodation is available on arrival are advised to book their suite from the night prior to their desired arrival date. This should be done when the reservation is made. Applicable suite rates apply.

Our check out time is 11 am. Guests who wish to depart after this time are advised to extend their booking by an extra day at the time of booking. Applicable suite rates apply. Alternatively, secure baggage storage facilities are available.

### Points to Note

- 🌿 Supplement for single Suite occupancy is €150 per night.
- 🌿 All suites are non-smoking.
- 🌿 A maximum of 2 persons may share a suite.
- 🌿 Room service is available.
- 🌿 The Lighthouse and attached cottages are the property of the Commissioners of Irish Lights and are not accessible to guests.
- 🌿 Course Maintenance begins at 6 am daily. For their safety, guests will only have access to the course during hours of play and at their allocated tee time.
- 🌿 As suites are adjacent to the 18<sup>th</sup> green, care must be taken when walking outside.
- 🌿 There is no access to the property after 2 am.
- 🌿 Children under the age of 12 are not permitted in the suites, in the clubhouse or on the golf course.
- 🌿 Pets are not permitted on the property at any time.
- 🌿 During playing hours, helicopters land regularly at the Club. Whilst endeavouring to keep landing and take off times reasonable, we apologise in advance for any associated noise.

### de Courcey Restaurant

We recommend that you reserve your table in the de Courcey Restaurant before your arrival. Where applicable, the 3-course Package evening meal is from a set menu and includes a bottle of House Wine. Dress code in the evenings is smart casual. Denims are not permitted in the restaurant. Jacket and tie are not compulsory.

### Lusitania Bar

Breakfast and lunch are served in the stunning 'Lusitania' Bar.

### Spa

Appointments must be made at least 24 hours in advance. 24 hours notice is also required to cancel appointments. If not, you will be liable to pay for the treatment booked.

Please take responsibility for your health and safety while using the facilities of the spa at all times. If you have any ongoing medical condition or are pregnant, we recommend you seek advice from your doctor prior to using the facilities or treatments of the spa, as well as making a staff member aware of your condition.

## BOOKING & PAYMENT



### Payment

Full payment by Credit Card, euro (€) Cheque (drawn on an Irish bank) or Bank Transfer (account details available on request) is required at time of booking. The Package reservation will not be confirmed until full pre-payment is received.

### Confirmations

All reservations will be confirmed in writing (by fax or email).

A confirmation number will be issued for each booking made. Please quote this number as a reference in any correspondence to us regarding a particular booking.

### No Shows

Failure to keep an appointed reservation will result in full forfeiture of payment. Refunds will not be issued.

This includes when Old Head is open for play but clients cannot keep their tee time due to inclement weather affecting transport to Old Head.

### Date Changes

Date changes are permitted 30 days or more in advance of arrival date and are subject to same season availability.

### Cancellations / Changes in numbers

Cancellations or changes in numbers will incur the following penalties:

- Made 30 days or more in advance of date of stay & play: 50% of the pre-paid fee is refundable or is transferable to another date.
- Made less than 30 days in advance of date of stay & play: non-refundable and non-transferable.

*All cancellations/changes must be confirmed to Old Head Golf Links in writing, i.e. fax or e-mail.*

*Cancellations/changes made by telephone will not occur until written confirmation is received by Reservations.*

### Course Closure

In the event of course closure, where the Management deems the course unplayable, an alternative date for golf will be offered (based on availability) or payment for the golf element of the package will be refunded.

No refunds will be issued for the accommodation or food & beverage element of the package.